



Children's Services: Voluntary Sector

Current Service

The Citizens Advice Bureau (CAB) provides a free and confidential advice service on topics such as benefits, debts, employment, housing, relationships, consumer, money.

The CAB service is available to all residents across Torbay.

Majority of enquiries are related to benefit and debt advice.

The Proposal

Torbay council currently has a three year Service Level Agreement (SLA) with the CAB. The SLA is due to end on the 31st March 2013.

It is proposed to reduce the level of grant funding by £30,000 to £124,000 with effect from 1st April 2013. In line with statutory guidance Torbay Council is required to give three months notice of any reduction in grant. Therefore the CAB were advised in December 2012 that this reduction is intended to be put forward for approval by full Council in February 2013 and that the grant funding provided to Torbay CAB will be reviewed again for the financial year 2014/15.

This proposal may affect the members of the community who need to contact the CAB for advice and support.

Supporting Officer Contact Details:

Nigel Denning
Head of Family Services
nigel.denning@torbay.gov.uk
01803 206270